

ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS AWARENESS

Course aim and objectives: Quality management is an essential ingredient to successful maritime businesses operating in the modern work environment providing customer satisfaction by enhancing performance and maximizing the output of an organization's services. This course provides the required knowledge for understanding the steps in implementing a quality management system within the context of the maritime work environment and the continual improvement of the system

Course main elements:

- Introduction to ISO 9000 series
- Quality management principles
- Terms and scope of ISO 9001:2015 quality management systems
- Quality management systems risk control dynamics
- Review of ISO 9001:2015 quality requirements
- Integration of quality processes/procedures in maritime management systems
- Practical exercises, workshops and final examination

Course participation: The course is open to shipping company office and shipboard team implementing a quality management system

Course duration: **1 day** This training program is provided in 6-hours with real time instruction through zoom platform in a pre-scheduled interactive learning session

Course Schedule: 10:00 – 17:00 hours daily (including 30 minutes additional time daily for Q & A and completion of classwork)

Registration: Please complete the course registration form or contact Mrs. Angie Panagiotarakou email: invoicing@dynamarine.com Tel: (+30) 210 894 1667

Fees: Euros 350 per day per participant. Discount of 10% is offered to individual participants registering to this course. Group discounts of 15% are also arranged for companies registering 3+ participants. Upon registration a link shall be provided to participants for accessing the course

Scheduled course dates: As per DYNAMARINE Academy Training Course Schedule January – June 2022

Instructor: Capt. Titos Giannakakis – Senior Maritime Trainer & Marine Consultant – DYNAMARINE Academy