

## ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS AWARENESS & IMPLEMENTATION

**Course aim and objectives:** Quality management is an essential ingredient to successful maritime businesses operating in the modern work environment providing customer satisfaction by enhancing performance and maximizing the output of an organization's services. This course provides the required knowledge for understanding the steps in implementing a quality management system within the context of the maritime work environment.

**Course main elements:**

- Introduction to ISO 9000 series
- Quality management principles
- Terms and scope of ISO 9001:2015 quality management systems
- Quality management systems risk control dynamics
- Review of ISO 9001:2015 quality requirements
- Integration of quality processes in maritime management systems
- Practical workshops and final examination

**Course participation:** The course is open to shipping company office and ship-board team implementing a quality management system

**Course duration:** **1 day** This training is provided with real time instruction through zoom platform in a pre-scheduled interactive learning session

**Course Schedule:** 10:00 - 17:00 hours

**Registration:** Please complete the course registration form or contact Mrs. Angie Panagiotarakou email: [training@dynamarine.com](mailto:training@dynamarine.com) Tel: (+30) 210 894 1667

**Fees:** Euros 350 per day per participant. Discount of 10% is offered to individual participants registering to this course. Group discounts of 15% are also arranged for companies registering 3+ participants

**Instructor:** Capt. Titos Giannakakis - Senior Maritime Trainer & Marine Consultant  
- DYNAMARINE Academy