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ISO 9001:2015 - QUALITY MANAGEMENT SYSTEMS INTERNAL AUDITOR

Course aim and objectives: The course provides participants with a thorough understanding of the requirements of the quality management systems international standard ISO 9001:2015 and in addition the tools to become qualified auditors and be able to assess the integrity and effective implementation of the system within the context of the maritime work environment. Furthermore, participants will be able to prepare, plan, conduct and report successfully a quality internal audit by learning the required relevant techniques and processes

Course main elements:

- Overview of QMS ISO 9001:2015 scope and terms
- Quality management principles and continual improvement of the system
- Quality management systems risk control dynamics
- Preparation and implementation of an internal audit program
- Planning, preparing, conducting, and reporting the verification process
- Audit investigation and communication techniques
- Practical exercises and final examination

Course participation: The course is open to shipping company corporate safety, quality managers, superintendents, internal auditors, and company employees with auditing responsibilities of the quality management system. Prior knowledge of the ISO 9001:2015 quality management system standard is required

Course duration: 2 days This training is provided with real time instruction through zoom platform in two pre-scheduled interactive learning sessions

Course Schedule: 10:00 - 17:00 hours daily

Registration: Please complete the course registration form or contact Mrs. Angie Panagiotarakou email: <u>training@dynamarine.com</u> Tel: (+30) 210 894 1667

Fees: Euros 350 per day per participant. Discount of 10% is offered to individual participants registering to this course. Group discounts of 15% are also arranged for companies registering 3+ participants

Instructor: Capt. Titos Giannakakis - Senior Maritime Trainer & Marine Consultant - DYNAMARINe Academy

